

## Amazing flexibility and features

Today's businesses demand the best communications tools. ESI's **IP Server 900** comes with everything you need. Built-in features include flexible architecture, high-quality voice mail, live call recording, find-me/follow-me, auto attendant, automated call distribution, advanced Caller ID, and the exclusive Esi-Dex™ speed-dialer.

## Advanced built-in technology.

Because so many vital business features are built into the IP Server 900, everything works smoothly, simply, and intuitively. Best of all, an ESI system is incredibly easy to use. Just use the built-in help (on most ESI phone models, it even talks to you).

In short, the IP Server 900 is full-featured, yet user-friendly and very affordable. It's a better business communications system — period.

## Your business deserves an IP Server 900.

- **Flexible, standards-based design.**

The IP Server 900 architecture is primarily IP-based but can also support conventional lines and devices, combining a mixture of IP and digital telephony, if needed. IP-based capabilities include local/remote phones and Esi-Link™ multi-site interconnectivity via broadband, for enhanced inter-office communications. To ensure the best audio quality, particularly for IP users, the IP Server 900 employs all applicable industry standards.

- **Quality and reliability.**

An IP Server 900 delivers the quality and reliability you expect. Thousands of businesses depend on ESI systems to handle their essential communications daily.

- **Grows with your business — intelligently.**

Easily and inexpensively add lines (including high-capacity trunks), phones, and special options when you need them.

- **Extraordinary value.**

No other system delivers the advanced features and high reliability of an ESI system; yet, your Certified ESI Reseller can size and price an IP Server 900 configuration that's just right for your business.

## Features you need, all built-in

**Patented Caller ID technology** “attaches” caller information to stored messages for simple one-key redialing.

**Instant call recording** stores any conversation into any voice mailbox at the touch of the **RECORD** key.

**Voice mail storage capacities** to satisfy the needs of almost any business.

**Call automation features** include auto attendant and automatic call distribution (ACD) — perfect for sales or service departments.

**Find-me/follow-me** allows callers to reach you through just one number, while the IP Server 900 routes its calls to any of up to five numbers you select.

ESI's **desktop phones** include speakerphone, easy-to-read display, dedicated function keys, and user-programmable keys. For added mobility, there also are **ESI Cordless Handsets** (IP and digital).

ESI's **Intelligent Call Forwarding™** lets you forward an outside call directly to a cell phone, branch office, or answering service with the caller's Caller ID information rather than yours — so the person to whom the call is forwarded knows who's really calling.<sup>1</sup>

**Esi-Link™** joins up to 100 IP-enabled ESI systems via broadband, so they work as if they were one big ESI system.

... **and much more.** For a complete explanation of the IP Server 900's many advanced business features, or for a **system demonstration in your office**, contact your local Certified ESI Reseller.

## A business communications system you'll actually enjoy using.

At ESI, we design business telephone systems for how people *really* use them. ESI phones are easy to use and program, and the exclusive Verbal User Guide is on every ESI desktop phone: just press the **HELP** key. To learn more about ESI phones, visit [www.esi-estech.com](http://www.esi-estech.com).



## ESI options make your office more efficient.

For more details, consult your Certified ESI Reseller or visit [www.esi-estech.com](http://www.esi-estech.com).

- The **ESI Salesforce.com Connector** allows the IP Server 900's application programming interface (API) to connect to the popular Salesforce.com® customer relationship management tool.
- **"Meet-me" conferencing** simplifies setting up conference calls. Each person who calls a pre-established number at a specified time is automatically added to the call. This can reduce or eliminate your need for third-party conferencing services.
- **ESI Presence Management** uses RF scanning technology to offer presence status, call control, entrance security, and documented tracking of users' work hours and attendance history.
- **ESI Media Management** gives authorized users access to call recordings, live and recorded video, system call activity data, and ESI Presence Management access records. This helps your organization improve security, enhance productivity, control costs, and reduce inherent risks.
- **VIP 7 (Visually Integrated Phone)** unified communications applications help you manage your ESI voice mail and contacts from your PC. **VIP 7 Softphone** provides the capabilities of an ESI desktop IP phone — particularly useful in remote locations. With **VIP 7 PC Attendant Console**, everything your attendant needs to handle your callers efficiently is just a mouse-click away. And **VIP 7 ACD Supervisor** gives an ACD manager various reports and real-time views of agents' status and performance, while **VIP 7 ACD Agent** shows fellow agents' status to the employee.



## A history of success.

*Founded in 1987, ESI specializes in innovative communications systems for businesses of various sizes, and pioneered the all-in-one phone/voice mail system. Since its earliest days, ESI has enjoyed exceptional stability and financial strength, while taking care of the most important part of the equation: your business. Our industry has repeatedly praised ESI products for their mix of user-friendly features, advanced technology, and reliability. ESI products are available through a nationwide network of carefully selected Resellers.*



Scan me for instant access to the ESI Web site. (QR code app required.)



We Make It Easy To Communicate

[www.esi-estech.com](http://www.esi-estech.com)

1. Intelligent Call Forwarding requires a PRI digital line or SIP trunk.

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