

Amazing flexibility and features

Today's businesses demand the best communications tools.

ESI Communications Servers come with everything you need. Built-in features include flexible IP/digital architecture, high-quality voice mail, live call recording, auto attendant, automated call distribution, advanced Caller ID, and the exclusive **Esi-Dex™** speed-dialer.

Advanced technology that's built-in, not added on.

Because all vital business features are designed into ESI Communications Servers (and not added on¹), everything works smoothly, easily, and intuitively. You don't pay anything extra, because everything you need is built right in. Best of all, an ESI system is incredibly easy to use. Just press the HELP key² for spoken assistance from **ESI's Verbal User Guide.™**

In short, an ESI Communications Server is fully-featured, yet easy to use and very affordable. It's a better business communications system - period.

ESI Communications Servers come in five sizes to help you find the right fit for your business: 50L, 50, 100, 200 & 1000.



Your business deserves to experience and ESI Communications Server.

Flexible, standards-based design.

The ESI Communications Server architecture can be as IP-based, digital-based, or combined (IP and digital) as you need. IP-based capabilities include local/remote phone and Esi-Link multi-site inter-connectivity via broadband, for enhanced inter-office communications. To ensure the best audio quality, particularly for IP users, each ESI Communications Server employs all applicable industry standards.

Quality and reliability.

An ESI Communications Server delivers the quality and reliability you expect. Thousands of businesses depend on ESI systems to handle their essential daily communications.

Grows with your business - intelligently.

Easily and inexpensively add lines (including high-capacity trunks), phones, and special options when you need them.

Extraordinary value.

No other system delivers the advanced feature a high reliability of an ESI system; yet, there's an ESI Communications Server that is sized and priced just right for your business.

Features you need, all built-in.

Patented Caller ID technology "attaches" caller information to stored message for simple one-key dialing.

Instant call recording stores any conversation into any voice mailbox at the touch of the RECORD key.

Voice mail storage capacities to satisfy the needs of almost any business.

Call automation features include auto-attendant and programmable automatic call distribution (ACD) - perfect for sales or service departments.

ESI's unique **Virtual Answer™** lets you use special greetings to help you courteously handle high call volume, based on who is calling.

ESI's **desktop phones** include speakerphone, easy-to-read display, dedicated function keys, and user-programmable keys. For added mobility, there also are **ESI Cordless Handsets** (IP and digital).

ESI's **Intelligent Call Forwarding™** lets you forward an outside call directly to a cell phone, branch office, or answering service with caller's Caller ID information rather than yours - so the person to whom the call is forwarded knows who is really calling.³

Esi-Link™ joins up to 100 IP-enabled ESI Communications Servers via broadband, so they work as if they are one big ESI system.

...and much more. For a complete explanation of ESI Communications Servers' many advanced features, or for a **system demonstration in your office**, contact your local Certified ESI Reseller.

A business communications system you'll actually enjoy using.

At ESI, we design and develop our business solutions based on how people *really* use them. ESI phones are easy to program, and the exclusive Verbal User Guide is on every ESI desktop phone: just press the HELP key. To learn more about ESI phones, visit www.esi-estech.com.

ESI options to make your business environment more efficient.

ESI Presence Management uses RF scanning technology to offer presence status, call control, entrance security, and documented tracking of users' work hours and attendance history.

ESI Media Management gives authorized access to call recordings, live and recorded video, system call activity data, and ESI Presence Management access records. This helps your organization improve security, enhance productivity, control costs and reduce inherent risks.

VIP 7 (*Visually Integrated Phone*) unified communications applications⁴ help you manage your ESI voice mail and contacts from your PC and also include added-value features such as secure text-messaging. **VIP 7 Softphone** provides the capabilities of an ESI desktop IP phone - particularly useful in remote locations. With **VIP 7 PC Attendant Console**, everything your attendant needs to handle your callers efficiently is just a mouse-click away. And **VIP 7 ACD Supervisor** gives an ACD manager various reports and real-time views of agents' status and performance, while **VIP 7 ACD Agent** shows fellow agents' status to the employee.

ESI: A history of success.

Estech Systems, Inc. (ESI) delivers high-performance phone systems and cloud services designed for businesses and organizations. A premier provider of cloud- and premises-based unified communications solutions, ESI offers uniquely innovative and integrated systems that enable its channel partners to deliver differentiated, intuitive, and affordable VoIP communications. Founded in 1987, ESI has sold more than 300,000 business communications systems through hundreds of certified Resellers. ESI is a privately held corporation with headquarters in Plano, Texas. For more information about ESI and its products, visit us online at www.esi-estech.com.

1. To support certain features described herein, the entry-level ESI-50L Communications Server must be upgraded to an ESI-50 Communications Server; for more details about this, please consult your Certified ESI Reseller. 2. Except ESI Cordless Handset models. 3. Intelligent Call Forwarding requires a PRI digital line. 4. For more details, consult the brochure for the appropriate VIP application.

Certain registered trade names mentioned herein are trademarks of their respective owners. ESI system are protected by various U.S. Patents, granted and pending. Product details and features are subject to change without notice.



Communications Servers



Estech Systems, Inc. (ESI) is a premier provider of on-premises and cloud-based unified communications solutions for small to medium-sized businesses (SMBs). ESI develops uniquely integrated and innovative solutions, enabling certified partners to offer a portfolio of affordable and differentiated VoIP communications that enhance the user experience.